



## **Terms & Conditions:**

This document specifies the Terms & Conditions of SUBEXPLOR / OCEANOEXPLORER. When booking with us the customer agrees to have read, understood and accepted the Terms & Conditions stated below:

### **1) Reservation Deposits Maldives:**

Individuals : 30% of the selling rate is due within 14 days of the reservation. Final payment is due sixty (60) days prior to departure date.

Groups (8 persons or more): 50% of the charter rate is due within 14 days of the reservation. Final payment is due sixty (60) days prior to departure date (After payment deadline or 30 days prior to departure without final payment booked cruise will be cancelled automatically and will not be compensated).

Payment by Bank Transfer (TT) or as advised to SUBEXPLOR SL.

Remitter should bear ALL BANK CHARGES including third party middle bank charge which may incur during remittance process. Oceano Explorer Liveaboard reserves the right to include an estimated bank charge of USD 35 to all invoices. Please indicate your INVOICE NUMBER on bank transfer note when you make TT payment.

For all on board sales, payment must be made on the boat by cash in EURO / USD (New Bank Notes).

### **Cancellation:**

Individuals: If a cancellation is received:

- 1- Up to 60 days or more prior to departure, 30% of the total amount is forfeited (Day of cancellation and cruise departure date should not be counted).
- 2- 59 - 31 days prior to departure, 50% of the total amount is forfeited.
- 3- 30 days or less prior to departure, 100% of the total amount is forfeited and no refund is available.

Groups (8 persons and more): If a charter is cancelled:

1- Up to 60 days or more prior to departure, 50% of the total amount is forfeited (Day of cancellation and cruise departure date should not be counted).

2- 59 - 31 days prior to departure, 75% of the total amount is forfeited.

3- 30 days or less prior to departure, 100% of the total amount is forfeited and no refund is available.

## **2) Reservation Deposits Red Sea:**

Groups: 30% of the charter rate is due within 14 days of the reservation. Final payment is due sixty (60) days prior to departure date (After payment deadline or 30 days prior to departure without final payment, booked cruise will be cancelled automatically and will not be compensated).

Payment by Bank Transfer (TT) or as advised to SUBEXPLOR SL.

Remitter should bear ALL BANK CHARGES including third party overseas bank charges which may incur during remittance process. Oceano Explorer Liveboard reserves the right to include an estimated bank charge of USD 35 to all invoices. Please indicate your INVOICE NUMBER on bank transfer note when you make TT payment.

For all on board sales, payment must be made on the boat by cash in EURO / USD (New Bank Notes).

### **Cancellation:**

Groups: If a charter is cancelled:

1- Up to 60 days or more prior to departure, the deposit is forfeited.

2- 59 - 31 days prior to departure, 50% of the total amount is forfeited.

3- 30 days or less prior to departure, 100% of the total amount is forfeited and no refund is available.

Yachts are individually owned and operated. Subexplor / Oceanoexplorer is unable to move guests to other departure dates after a reservation has been deposited.



**Guest Information System (GIS) and Liability Waiver:** All passengers must complete a GIS and waiver to confirm the trip. Passengers who fail to comply will be canceled and denied boarding.

**Insurance:**

Every diver must have a valid diving insurance. Apart from that we recommend each guest purchase the following insurance policies: cancellation insurance, interruption insurance, accidental insurance, medical insurance, baggage insurance and equipment (dive & photography) insurance. It is important that the passengers understands the coverages of the offers and any limitations that may exist on claims made. Some policies offer a liveaboard rider (insurance) that includes additional specific coverages beyond trip cancellation and interruption that cover scenarios that are unique to liveaboard vacations such as missed liveaboard departures due to airline delays, mechanical failures of liveaboard yacht, inclement weather (in addition to named storms), medical inability to dive and other incidents.

**Single Travellers:**

Single travellers are booked into staterooms/accommodations that have single beds and with a roommate(s) of the same gender.

**Itineraries:** Liveaboard itineraries are subject to various unpredictable changes including weather conditions and changes in government approval. Whilst each yacht makes every effort we cannot guarantee diving at specific sites. In adverse weather conditions the staff and captain of the boat will have the final decision about which dive sites to visit to ensure that the guests, staff and boats safety is not compromised in any way. If in the unfortunate event that dives are missed or dive sites are not reached due to weather conditions or other unforeseeable changes, Subexplor/Oceanoexplorer will not offer a refund.

**Responsability:** Every customer is required a diving certificate (PADI; SSI; NAUI, etc.) in order to participate the dive cruise. This diving certificate has to be shown on board on the day of arrival together with the diving insurance. The customer is responsible to meet the minimum of dives required for each route.

The customer must respect the rules of the operator and acknowledges that if the rules of the boat are breached, the operator (or captain) has the right to deny the entry to the boat, ban a diver from diving or any of the activities offered by the operator.

The customer is responsible to have a valid passport, visa or health requirements to enter the country where the live aboard is organised.

If customer's arrival is delayed due to flight cancellation, delay in transit or any other reasons and not able to reach the scheduled departure time, he/she will be responsible for all costs involved in order to be able to board the boat (should it be possible to arrange it locally), alternative hotel accommodations, alternative diving activities.

It is recommended to arrive at least 1 day earlier than departure.

**Liability:** Every customer must sign a Liability form once boarded the boat. Without the signature of the Liability form the customer can't be accepted on board.

Subexplor/Oceanoexplorer is not responsible for any loss caused due to a flight delay.

Subexplor/Oceanoexplorer is not responsible for personal injuries, property damage or death that could occur during activities, as a result of the inherent risks associated with scuba diving, or any other activity offered by the operator or as a result of acts or omissions of other third parties. Subexplor/Oceanoexplorer reserves the right to amend reservations in case this is necessary. This applies to the vessel and the cabin allocation as long as the proposed alternative of the same category than the reservation.

Subexplor/Oceanoexplorer is not responsible and can't be held liable for delays, changes or cancellations of service due to political unrest, military or civil conflicts or terrorist activities, Force Majeure or due to other circumstances that are unforeseeable or beyond the operator's control.